

# Clients



Karen Trisko, President

*A partial list*

Aerospace & Defense Supplier Excellence Alliance

Botanicals International

BUILD / Chatsworth WorkSource Center

California Council for Excellence

CalOptima

Candle Corporation (now IBM)

Canoga Park WorkSource Center

Canon Business Machines, Inc.

Career Encores, Inc.

Carson / Lomita / Torrance Workforce Investment Network

Cedars Sinai Hospital

City of Los Angeles Community Development Department

Composite Optics

Cristek Interconnect

Cubic Transportation Group

Eastern Municipal Water District

Fairmont Private Schools

Golden 1 Credit Union

Hitco Carbon Composites

Hollywood WorkSource

Ingram Micro, Inc.

ITT Gilfillan Radar Group

Kirkhill Esterline

Kisco Senior Living

Hardie Building Products

Leiner Health Products

L 5 Performance Systems

Marina del Rey WorkSource Center

Mattel Toys

Mitsubishi Consumer Electronics

Naval School of Health Sciences, San Diego

Naval Station at Corona

Ortel Corporation

Pankl Aerospace

Precision Tube Bending

Riverside County Emergency Medical System

Sabritec

Scripps Green Hospital

Sharp Healthcare San Diego

Standard Pacific Homes

Sycuan Casino and Resort

Tahoe Forest Hospital District

TECOM

Teledyne Microwave

TTI America, Inc.

University of Phoenix

U.S. Army Corps of Engineers Sacramento District

Van Nuys WorkSource

West LA WorkSource

WLCAC WorkSource

Zebra Technologies

ZMicrosystems

Plus hundreds of individuals from education, hospitality, healthcare, government, entertainment, distribution, agriculture, utilities, and other industries who attended public workshops and webinars.

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# Client Testimonials

95% of Leading Excellence Clients rate their satisfaction with services at 4 or 5 on a 5-point rating scale.

*Karen Trisko is motivational and able to articulate and teach Baldrige principles using practical models that our team could understand and put into practice. There was no 'down time'—highly responsive with great follow up and excellent written materials. Our favorite consultant.*

Karen Ramage, President, TTI America, Inc.

*You exceeded our expectations completely in helping us close our performance gaps.*

Andrew S. Kohlberg, President and CEO, Kisco Senior Living

*You simplified the concepts and techniques and made us realize that we CAN use them.*

Elton Blake, Service Director, WLCAC WorkSource Center

*This consultant really knows her stuff and makes it fun and enjoyable.*

Betsy Ha, Vice President, CalOptima (Health Services for Orange County)

*Excellent consultant, easily able to translate Baldrige into our organization.*

Lt. Cmdr. Sharon Kingsberry, Naval School of Health Sciences, San Diego

*The tools were beneficial. I can take these and apply them immediately.*

Tracy Barron, American Association of Critical Care Nurses

*Helped us get to the next step with strategy and measurement through practical exercises, case studies, and understanding of the nuances.*

Col. Michael J. Conrad, District Commander, U. S. Army Corps of Engineers, Sacramento District

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