



Materials Available for Purchase

Practical Guidebooks

Continuous Improvement Tools, volume 1	\$19.95
Continuous Improvement Tools, volume 2	\$19.95
Continuous Process Improvement	\$19.95
Creating High-Impact Training	\$19.95
Measuring Organizational Improvement Impact	\$19.95
Measuring Team Performance	\$19.95
Meetings that Work!	\$19.95
Off the Chart Results: Power-Packed Strategies for Organizations (20% discount)	\$15.95
Performance Scorecards: Measuring the Right Things in the Real World	\$34.00
Step-by-Step Problem Solving	\$19.95
Success through Teamwork	\$19.95
Team Decision-Making Techniques	\$19.95
Measuring Impact of Training	\$19.95
Make Your Training Results Last	\$19.95
101 Stupid Things Employees Do To Sabotage Success	\$14.95
101 Stupid Things Salespeople Do To Sabotage Success	\$14.95
101 Stupid Things Supervisors Do To Sabotage Success	\$14.95
101 Stupid Things Trainers Do To Sabotage Success	\$14.95
Performance Scorecards: Measuring the Right Things in the Real World	\$34.00
Performance Scorecards Quick Reference Card	\$4.95
Call Center Service Excellence: 80 Activities and Actions	\$34.95
The Passion Plan: Guide to Discovered and Living Your Passion <i>hardback</i>	\$25.00
The Passion Plan: Guide to Discovered and Living Your Passion <i>paperback</i>	\$17.95
The Passion Plan: Quick Reference Card	\$4.95
The Passion Plan: Set of 3 Audio CDs	\$16.95
The Passion Plan at Work: Building a Passion Driven Organization <i>hardback</i>	\$24.95
The Passion Plan at Work: Quick Reference Card	\$4.95
The Passioner's Pen Boxed Note Cards (12 card set)	\$15.95

Memory Jogger Pocket Guides

Black Belt Memory Jogger™	\$17.95
Creativity Tools Memory Jogger™	\$10.95
Design for Six Sigma Memory Jogger™	\$17.95
Facilitation at a Glance™	\$10.95
Lean Enterprise Memory Jogger™	\$10.95
Memory Jogger II: A Pocket Guide of Tools for Continuous Improvement™*	\$10.95
Memory Jogger™ 9000/2000	\$10.95
Project Management Memory Jogger™	\$10.95
Six Sigma Memory Jogger™*	\$17.95
The Problem Solving Memory Jogger™	\$10.95
The Team Memory Jogger™	\$10.95

* Titles with asterisk are available in several languages



Leading Excellence will take your order via phone or email, apply discounts if any, determine shipping charges, and then provide an invoice for payment by check or credit card. For Visa and MasterCard add 3%; American Express add 5%.

Leading Excellence
5441 Country Club Drive, Larkspur CO 80118
Phone 951.894.6748
Email: karen@leadingexcellence.com
Web: www.leadingexcellence.com